

Medical and Dental Claims Last Name with Suffix

Effective **February 1, 2025**, Arkansas Blue Cross and Blue Shield will require the last name with suffix on the 837 claims (professional, institutional and dental) to match the last name with suffix from the EDI 271 which contains last name and suffix for Federal Employee Health Benefit or FEP and Postal Service Health Benefit Plan Member Claims. A few common suffixes are Jr, Sr, II, and III. The EDI 271 Health Care Eligibility Benefit Response transaction set is used to provide information about healthcare policy coverages relative to a specific subscriber or the subscriber's dependent seeking medical services. It is sent in response to a 270-inquiry transaction. When filing claims with suffixes in the members last name, Arkansas Blue Cross Blue Shield will no longer remove the suffix, it will remain during claims processing. Effective **January 1, 2025**, Postal Service Health Benefits Plan members will be sent updated member level ID cards. Please note, the last name field has limited character space, the suffix will be printed, after the last name, space permitted.



Arkansas
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